



ROYAL
OPERA
HOUSE

VOLUNTEERING AT THE ROYAL OPERA HOUSE

The Royal Opera House in Covent Garden is one of the world's busiest theatres and home to world-class ballet, opera and theatre arts.

Volunteering with the Royal Opera House is a unique experience and a way to be part of one of the world's most celebrated theatres. Whether you're looking to meet new people, boost your CV, gain skills or share your talents, the Royal Opera House is a great place to volunteer.

We are committed to creating a diverse and inclusive environment in which everyone can thrive, and we provide our volunteers with training and support to feel confident and knowledgeable in their roles.

We want our volunteer opportunities to be accessible to people who might not have thought about volunteering in our sector before or who have not had many opportunities to experience what this might be like.

We are always happy to talk about how we can adjust a volunteer role to support an individual to take part in volunteering.

I'm interested in volunteering – where do I sign up?

To register your interest in volunteering, please select the opportunity that interests you on our website at <https://recruitment.roh.org.uk/vacancyListVolunteer.php> and click "Apply Now" at the bottom of the webpage to register your interest.

If you would like support with your registration or would prefer to complete the form in a different format, please contact volunteers@roh.org.uk or phone 020 7212 9406. We will be happy to help.

I don't see any opportunities listed/I'm not interested in the roles you have available.

If you don't see any opportunities listed, or the opportunities we currently have don't interest you, we encourage you to sign up for email alerts to be notified when new roles or volunteer taster sessions become available.

To sign up for email alerts, please visit <https://recruitment.roh.org.uk/emailAlerts.php> and select "Volunteering" when submitting your details.

What happens after I have registered my interest?

We will ask you a few questions to understand why you want to volunteer and when you are available. If volunteering with us seems like a good fit, you will be invited to join a taster and selection session at the Royal Opera House in Covent Garden. The taster and selection session gives you a chance to find out more about what volunteering with us will be like and help us to make sure that the volunteer role is suitable for you. Then, you will take part in training before getting started. The first 4 sessions are considered a settling in period.

What will I get out of volunteering at the Royal Opera House?

Some of the ways we recognise our volunteers include:

- Opportunities to attend dress rehearsals of Royal Ballet and Royal Opera performances (subject to availability)
- Access to ticket offers and advance booking
- Access to ongoing learning opportunities
- Invitations to attend volunteer social events and celebrations
- Discounts in our shop, cafes and restaurant
- Eligibility to apply for Royal Opera House internal vacancies
- Guaranteed feedback on interviews if applying for a job at the Royal Opera House

How old do I need to be to volunteer?

Our volunteer opportunities are open to people aged 18 or older, unless otherwise stated in the role description.

Do I need to know about ballet or opera to volunteer at the Royal Opera House?

We welcome volunteers from all backgrounds, no matter their experience or whether they are currently a fan of ballet or opera. Full training is always provided for your role and we hope that you will enjoy learning more about our art forms during your time volunteering with us. Occasionally, a volunteer role may need specific knowledge; this will always be made clear in the role description.

How often would I need to volunteer?

Each volunteer opportunity has a role description which gives details of the time commitment suggested. We recognise that volunteers often have other commitments and have varied schedules, so we are flexible and understanding with the amount of time our volunteers give to us.

How long do I need to volunteer for?

Most of our volunteer opportunities suggest a minimum commitment of six months, unless otherwise stated in the role description.

When can I get started?

The time between expressing your interest in one of our opportunities and beginning volunteering can vary depending on the role. Each role has an informal selection process as well as induction and training. In most cases, you can expect to get started any time from a few weeks after expressing your interest.

Will I get my expenses paid?

The Royal Opera House reimburses agreed out-of-pocket expenses for travel (up to £13.50 per day) and refreshments (up to £4 if volunteering for more than 4 hours in a day). Expenses are claimed by submitting a volunteer expense claim form and providing proof of the expense.

Will volunteering affect my benefits?

You can volunteer while receiving state benefits as long as you continue to meet all the conditions of your benefit. Please visit the [GOV.UK website](https://www.gov.uk) for more information.

I'm not a UK citizen – am I allowed to volunteer?

Irish citizens, EU/EEA citizens with settled or pre-settled status, and refugees and asylum seekers are fully entitled to volunteer in the UK.

Please note that you are only allowed to volunteer in the UK if your immigration status permits it. If in doubt, we advise that you contact UK Visas and Immigration to find out about your eligibility to volunteer. The Royal Opera House is unable to sponsor visas for volunteering.

I have a criminal conviction – can I volunteer?

We need to ask you about any unspent convictions as part of our duty of care. A criminal conviction will not necessarily prevent you from becoming a volunteer; the decision will depend on the type of offence and its relevance to the volunteering role. Some roles may also require a criminal record check. If you would like to discuss any convictions you may have, please contact volunteers@roh.org.uk or phone 020 7212 9406. All information will be dealt with according to our Privacy Policy.