



ROYAL OPERA HOUSE

Front of House Usher Availability Requirements

All contracted ROH Front of House staff must provide a certain minimum level of availability as set out below, which must include Saturday evenings.

Actual shifts rostered will vary from week to week in line with the changing performance schedule; you will be informed of your weekly schedule 2 weeks in advance.

Staff may wish to provide more than the minimum availability in order to provide greater flexibility/variety of shifts. Changes of availability for a specific week can be requested subject to approval. Ability to meet the criteria set out below will be reviewed as part of the recruitment process.

Front of House Usher: 3 shift contract

YOU MUST BE AVAILABLE TO WORK

EITHER

1 x Daytime period (08:00-17:30) – must include Saturday or Sunday

PLUS

4 x Evening period (17:00-23:30) – must include Saturday

OR

2 x Daytime period (08:00-17:30) – must include Saturday or Sunday

PLUS

3 x Evening period (17:00-23:30) – must include Saturday

Please note: Christmas is a particularly busy time for us. The Royal Opera House is open every day except Christmas Day and Boxing Day. For this reason, we require the above availability from all Ushers over the Christmas period. No time off can be given at this time.