



# Family Crafts Helper

Information Pack

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# Background

Royal Ballet and Opera is recruiting volunteer Family Crafts Helpers for morning sessions throughout our 2024-25 Season (September-July).

Family Sundays are a regular event for families to come and explore the Royal Opera House and the world of opera and ballet.

Each Family Sunday is packed with creative and practical activities for all the family, with space to enjoy live performances in an informal setting and get involved with music, dance and craft workshops.

All practical activities are led by professional facilitators and supported by volunteer crafts helpers.



# Event dates 2024/25

We are recruiting people who can volunteer sessions from 08:00-12:30 on the following dates.

- Sunday 27 October 2024 (Young, Gifted & Black – A Celebration of Black History)
- Sunday 3 November 2024 (Fairytales)
- Sunday 24 November 2024 (Fairytales)
- Sunday 15 December 2024 (Christmas Cracker)
- Sunday 26 January 2025 (Pitch Perfect)
- Sunday 23 February 2025 (Our World)
- Sunday 30 March 2025 (Marvellous Mothers)
- Sunday 27 April 2025 (Ballet Alone)
- Sunday 18 May 2025 (Dots Day)
- Sunday 29 June 2025 (Pride)



# Volunteer activities

- Support and encourage children to engage in crafts activities.
- Explain the activity in an engaging and concise way.
- Support participants to use crafts materials and tools safely.
- Assist with preparing crafts materials.
- Assist organisers and facilitators with setting up and tidying away activities and event spaces.
- Occasionally, support the delivery of other activities like face painting or biscuit decorating.
- Helping to manage wait times and offering excellent communication to families and young people.
- Follow Safeguarding procedures for the protection of children and young people.



# Who are we looking for?

- Enjoy engaging with children, particularly children aged 3-10
- Interested in craft-making
- Friendly and enthusiastic
- Patient and non-judgmental
- Reliable and punctual
- Team players
- Proactive and able to follow instructions
- Flexible with a can-do attitude
- Confident communicating in English
- Committed to diversity and inclusion
- Understand the importance of safeguarding



# What's in it for you?

- Enter ticket draws for rehearsals of Royal Ballet and Royal Opera performances
- Get free access to [RBO Stream](#)
- Get priority booking for RBO performances
- Go to volunteer events and celebrations
- Get discounts in our shop, café and restaurants
- Apply for internal vacancies and get feedback on job applications
- Access exclusive volunteer opportunities for our Active volunteer pool
- Get an official Royal Ballet and Opera reference
- Meet a diverse group of like-minded people
- Gain experience, skills, and confidence
- Do something fun in a friendly team



# Induction and support

Before you get started you will have a general volunteering induction online with essential information for being a RBO volunteer.

While volunteering you will have a designated staff point-of-contact and get a full briefing on the day of the event.

## Expenses

You can claim reimbursement of up to £13.50 for travel and £4.00 for refreshments per day.

## Uniform

We will provide you with a volunteer t-shirt and a RBO ID pass.






# Access

If you have access needs and require support or adjustments to volunteer, please detail this in your application or contact us at [volunteers@roh.org.uk](mailto:volunteers@roh.org.uk) or by phone 020 7212 9406.

For information about access at the Royal Opera House building, [please visit our website.](#)



# How to get involved

 Submit your application [online](#).

