JOB DESCRIPTION

Title: **Tester**

Reports to: **Technology Delivery Manager**

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Position Overview

The Tester is responsible for executing test plans, identifying defects, and ensuring that our software applications meet the highest standards of quality. This role involves working closely with the project teams to understand requirements and provide feedback on product quality.

Key Responsibilities

- Design, develop, and execute test plans and test cases.

- Identify, document, and track bugs / defects

- Help troubleshoot issues

- Conduct post release / post-implementation testing

- Perform functional, regression, and performance testing

- Work with cross-functional teams to ensure quality throughout the software development lifecycle

- Ensure software quality and reliability through rigorous testing.

- Collaborate with Lead Tester and delivery teams to develop effective strategies and test plans.

- Maintain and update test documentation and reports

- Continuously improve testing processes and methodologies

Role proficiency

The role demands proficiency in several skills, including specialist skills each categorised into four ascending levels: Awareness, Working, Proficient, and Expert. Here are the primary skills and their corresponding levels for this role:

- **Functional Testing (Working):** Demonstrates an understanding of functional testing principles, tools, and techniques. Ability to execute test scenarios and identify defects and prioritise them based on defect severity

- **Technical Understanding (Working):** Show an understanding of different testing tools and techniques.

- **Test Analysis (Working):** Demonstrate an ability to think creatively and ask the right questions. Contribute to improving delivery and understand the importance of evidence-based design and analysis.

- **Non-functional Testing (Awareness):** Show an awareness of non-functional testing techniques. Ability to execute non-functional test scenarios and identify defects. Run non-functional tests that others have written and understanding of processes. Understanding of a range of non-functional testing techniques

Required skills & job qualifications

- Desirable - Bachelor's degree in computer science, Information Technology, Business Administration, or related field.
- Proven working experience as a Tester
- Familiarity with software testing methodologies, tools, and processes.
- Desirable - Experience with automated testing tools (e.g., Selenium, JUnit).
- Good analytical and problem-solving skills.
- Ability to work in a fast-paced environment
- Effective communication and interpersonal skills.
- Attention to detail and a commitment to quality.

This Job Description reflects the current situation. It does not preclude change or development that might be required in the future.